



RVR Kelowna  
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## 2020 RENTAL CANCELLATION POLICY

The COVID-19 pandemic has created a significant amount of uncertainty for this year. With respect to this uncertainty, RVR Kelowna wants to ensure that you, our valued customers, can book an RV with confidence. We have adjusted our cancellation and refund policy for the year 2020 to the following:

Full refunds will be provided for any cancellations with at least 48 hours notice prior to departure date. No refunds will be provided with less than 48 hours notice.